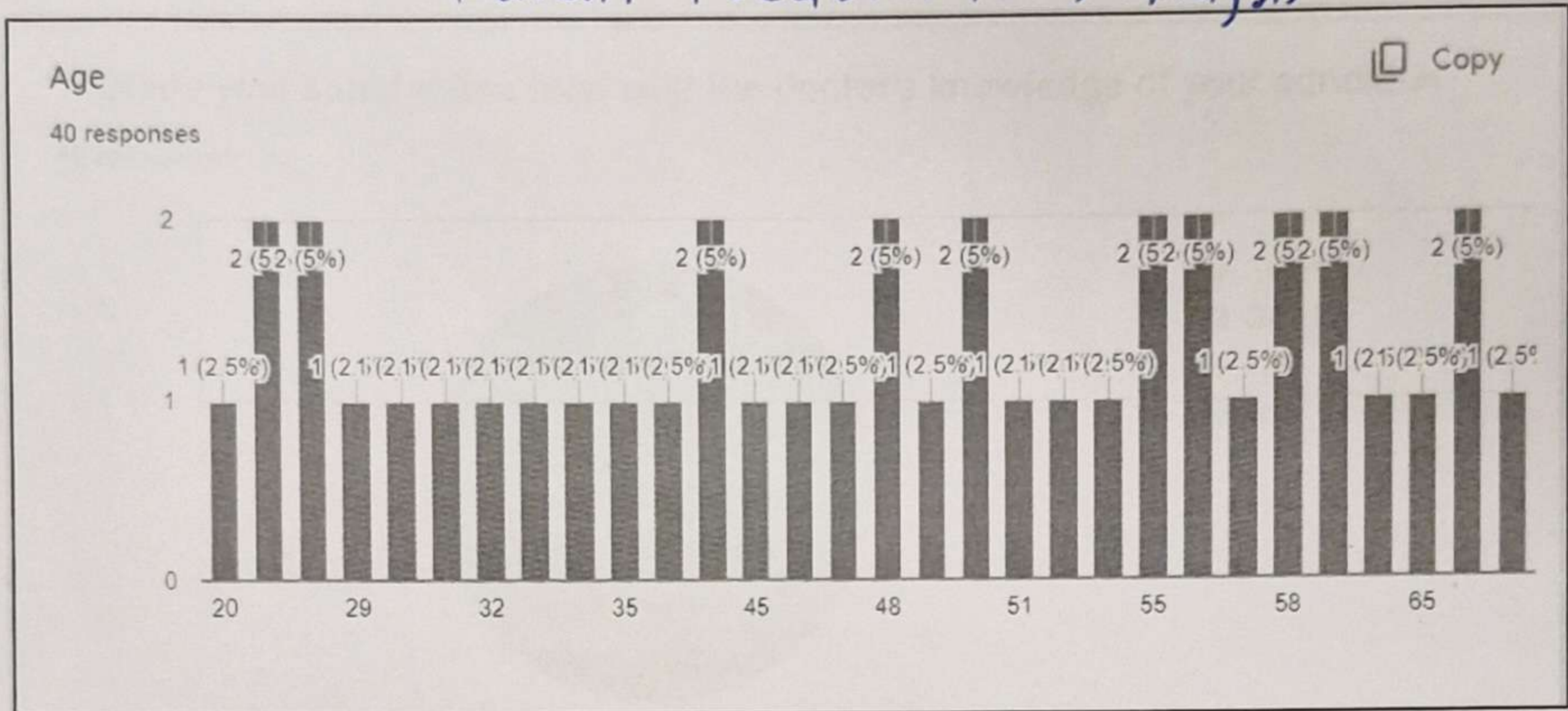
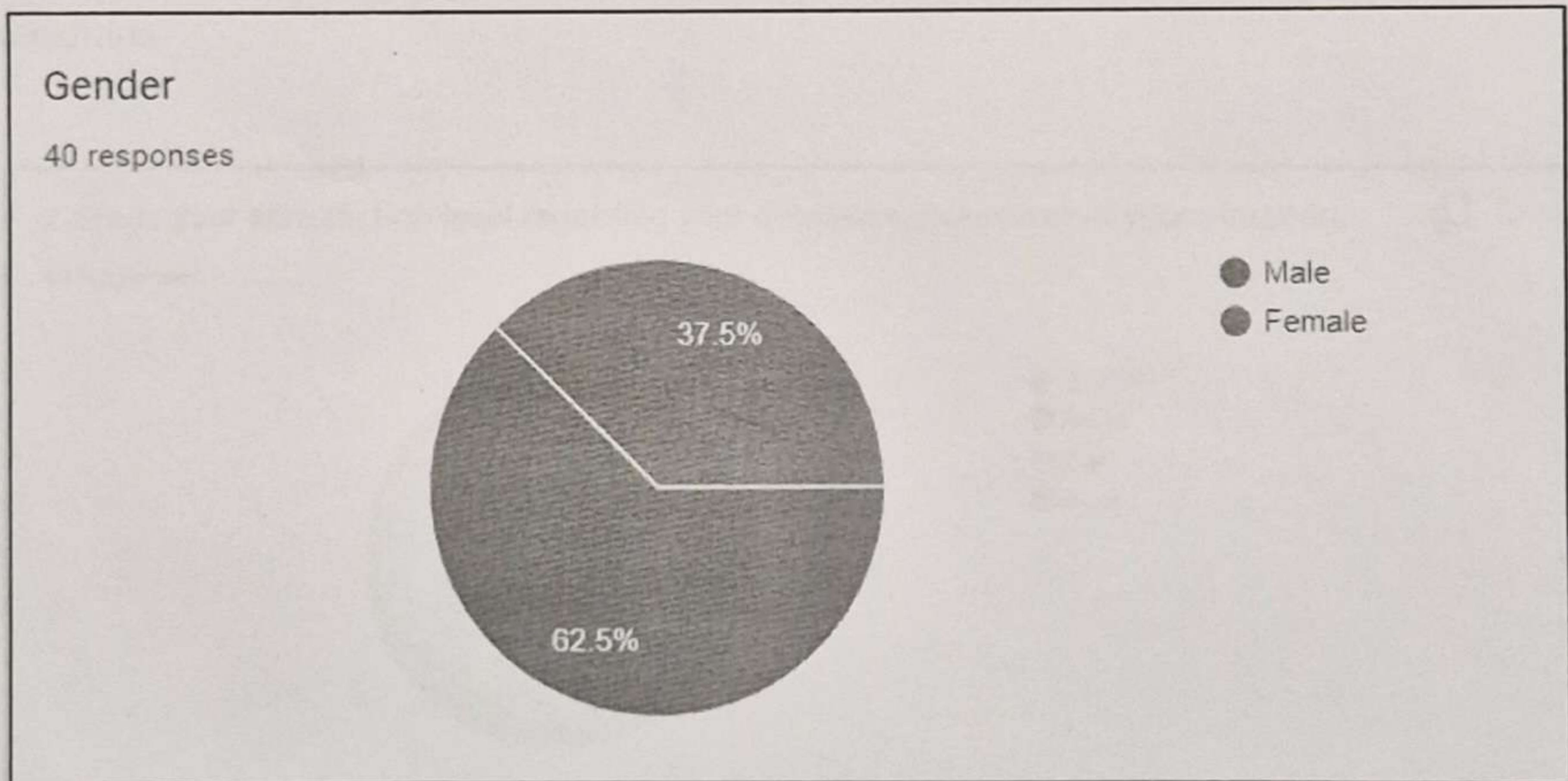




No. VSPM's COP/Prin/ *Patient Feedback form Analysis.* Date: 21/12/2023



Analysis: It was observed that the patient of aged 20 to 65 years had given response.



Analysis: It was observed that the patient who responded, 62.5% were male and 37.5% were female.



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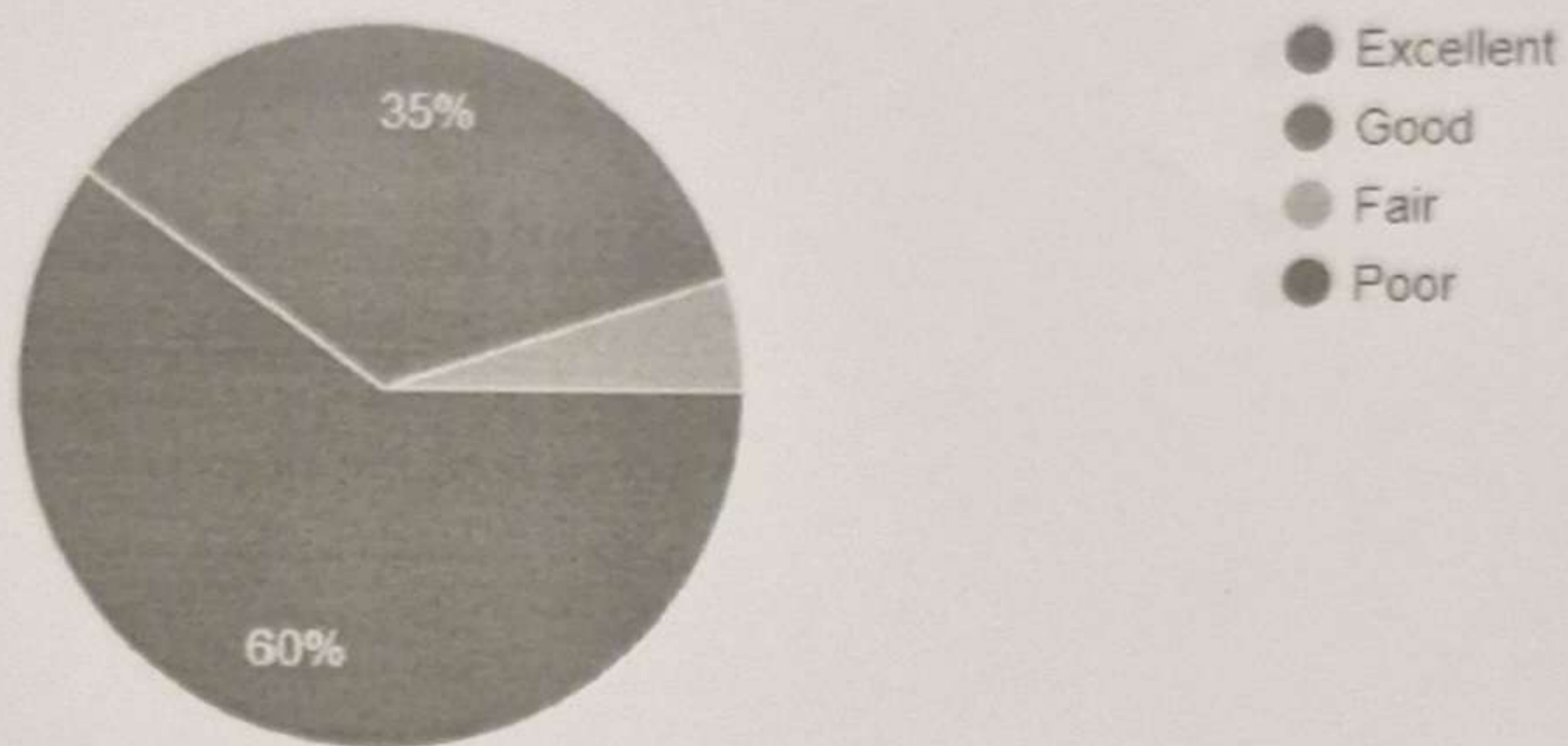
OFFICE: DIGDOH HILLS, HINGNA ROAD, NAGPUR-440019, ☎ 07104-236290/91
FAX No. 07104-232905, Fax. No. 07104-232905, Email: vspmscop@gmail.com

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Date: 21/12/2023

1. Grade your satisfaction level with the doctor's knowledge of your condition

40 responses

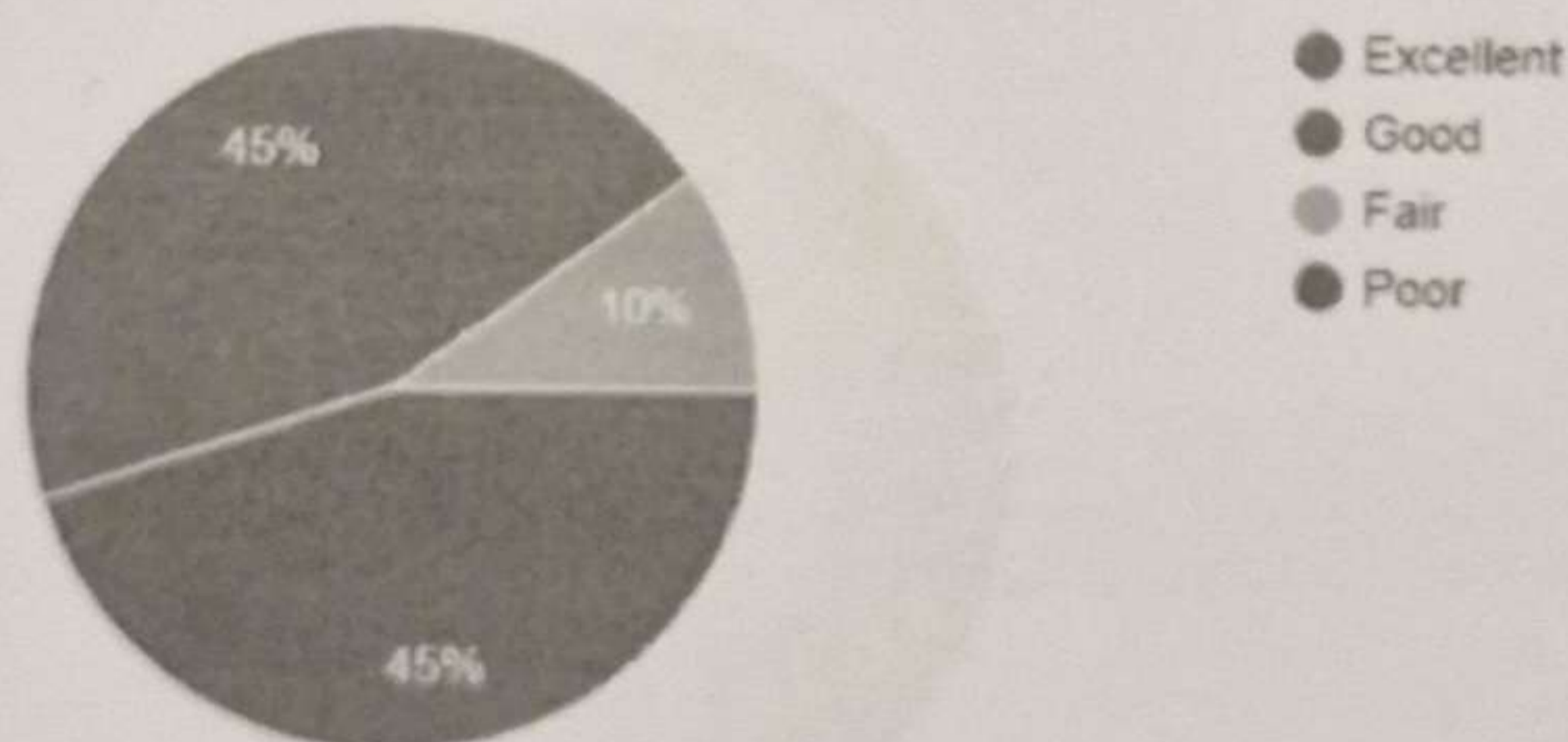


Analysis: Out of total 40 responses, 24 (60%) patient graded excellent, 14 (35%) graded good and 2(5%) graded fair for their satisfaction level with the therapist's knowledge about their condition.

2. Grade your satisfaction level regarding your detailed assessment of your situation.

Copy

40 responses



Analysis: Out of total 40 responses, 18 (45%) patient graded excellent, 18(45%) graded good and 4(10%) graded fair for their satisfaction level about the detailed assessment of their condition.

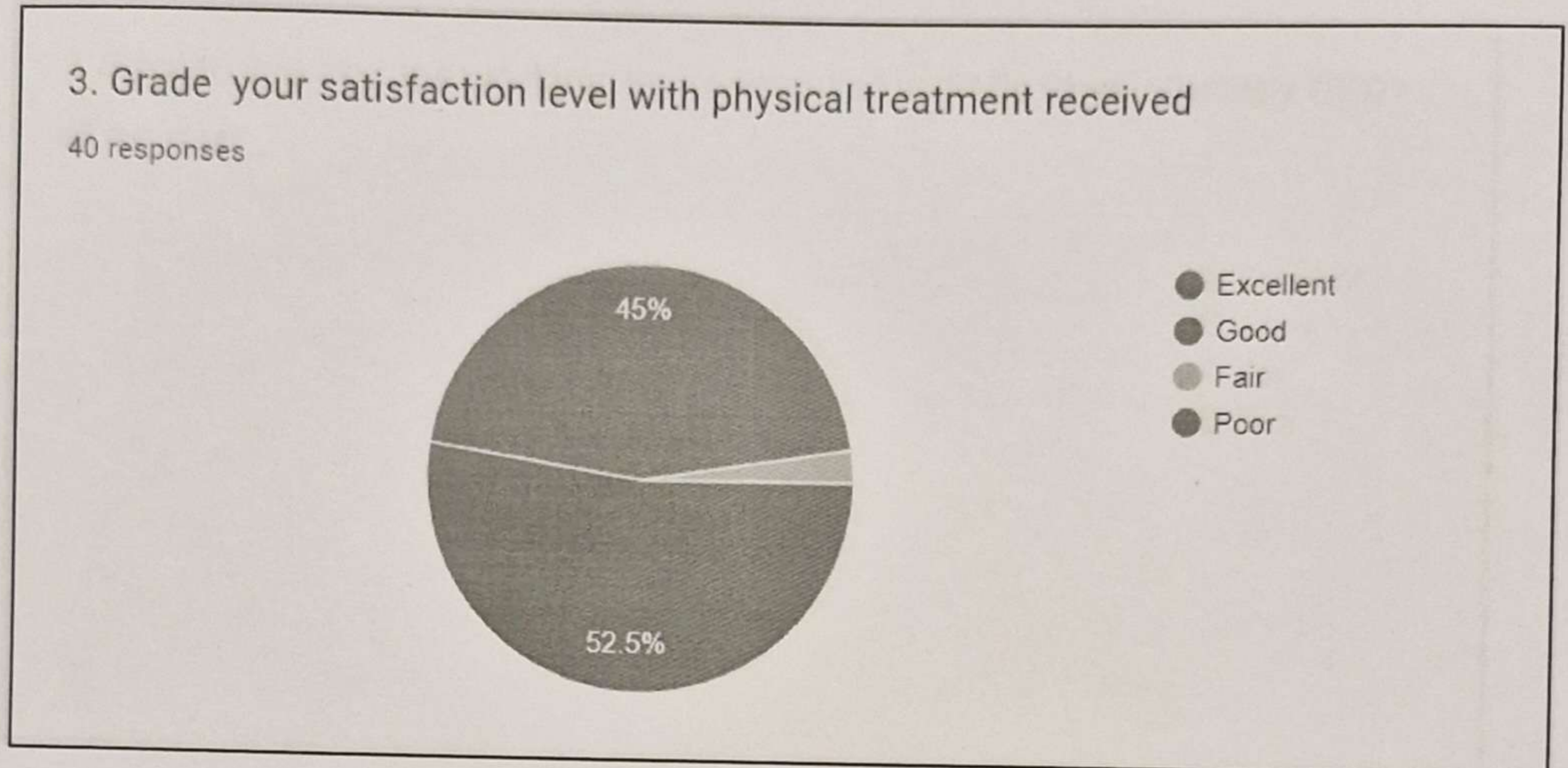
Principal
V. S. P. M'S College of Physiotherapy
Digdoh Hills, Hingna Road, Nagpur



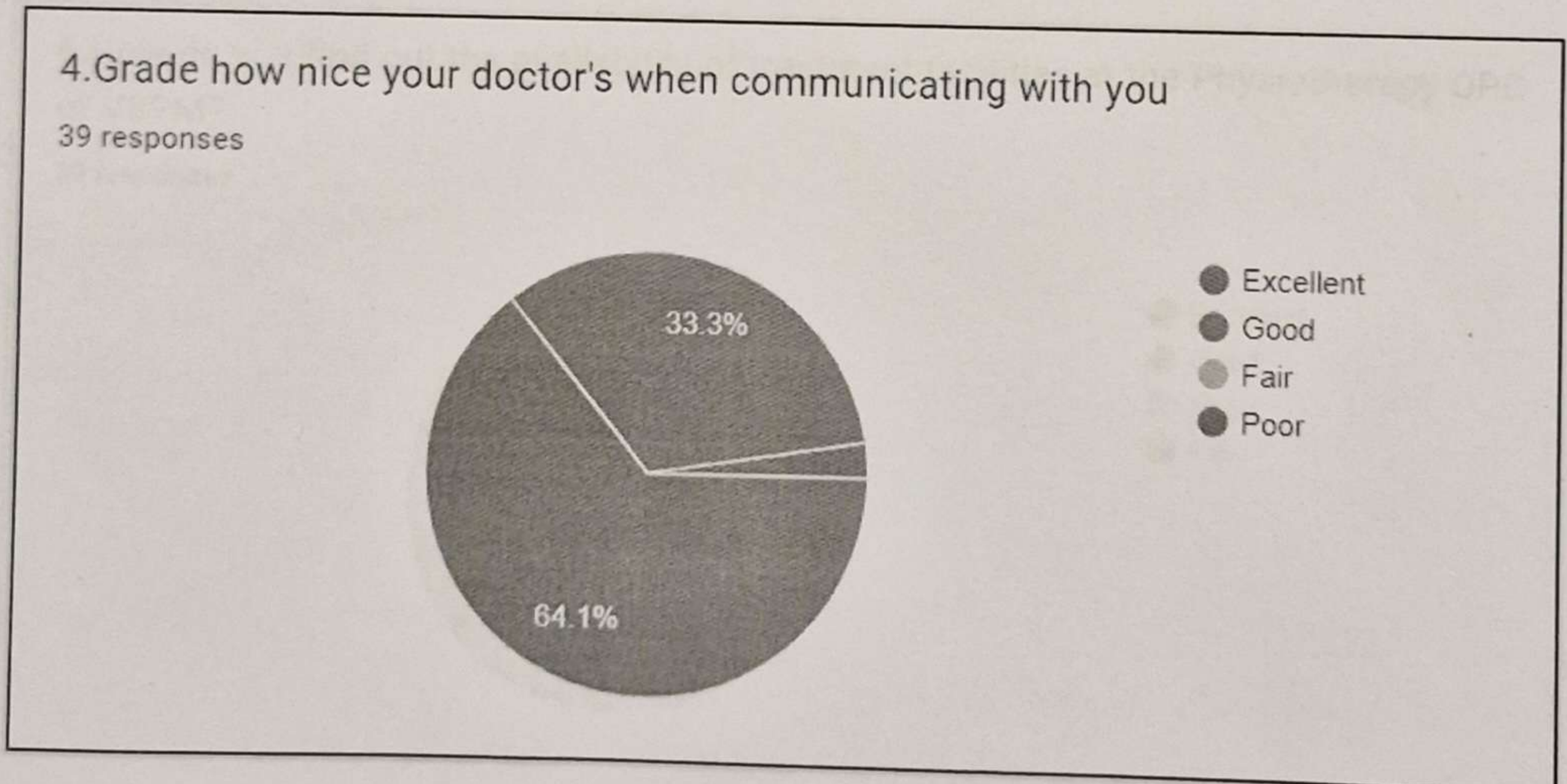


No.VSPM'sCOP/Prin/

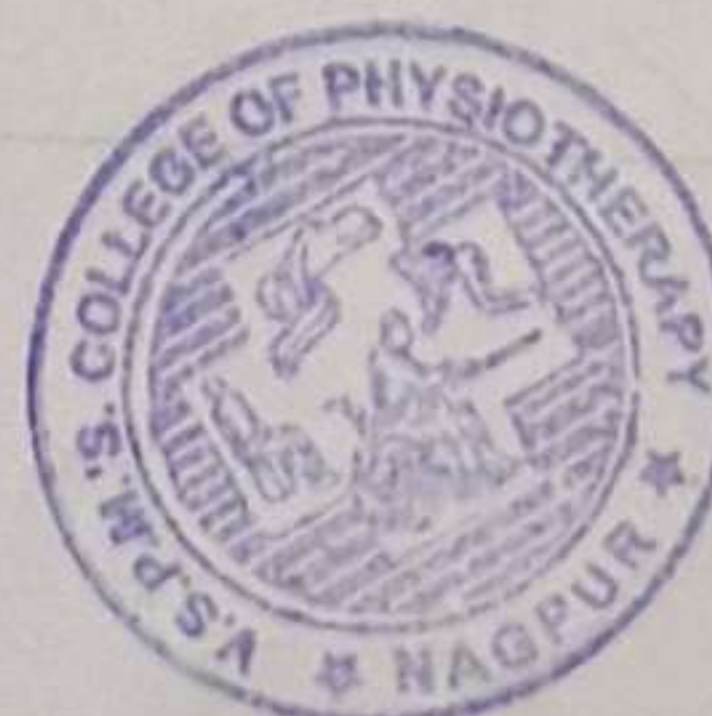
Date: 21/12/2023



Analysis: Out of total 40 responses, 21 (52.5%) patient graded excellent 18(45%) graded good and 1(2.5%) graded fair for their satisfaction level about the physical therapy they received.



Analysis: Out of total 39 responses, 25 (64.1%) graded excellent, 13(33.3%) graded good and 1(2.6%) for their therapist while communicating with them





V.S.P.M's COLLEGE OF PHYSIOTHERAPY

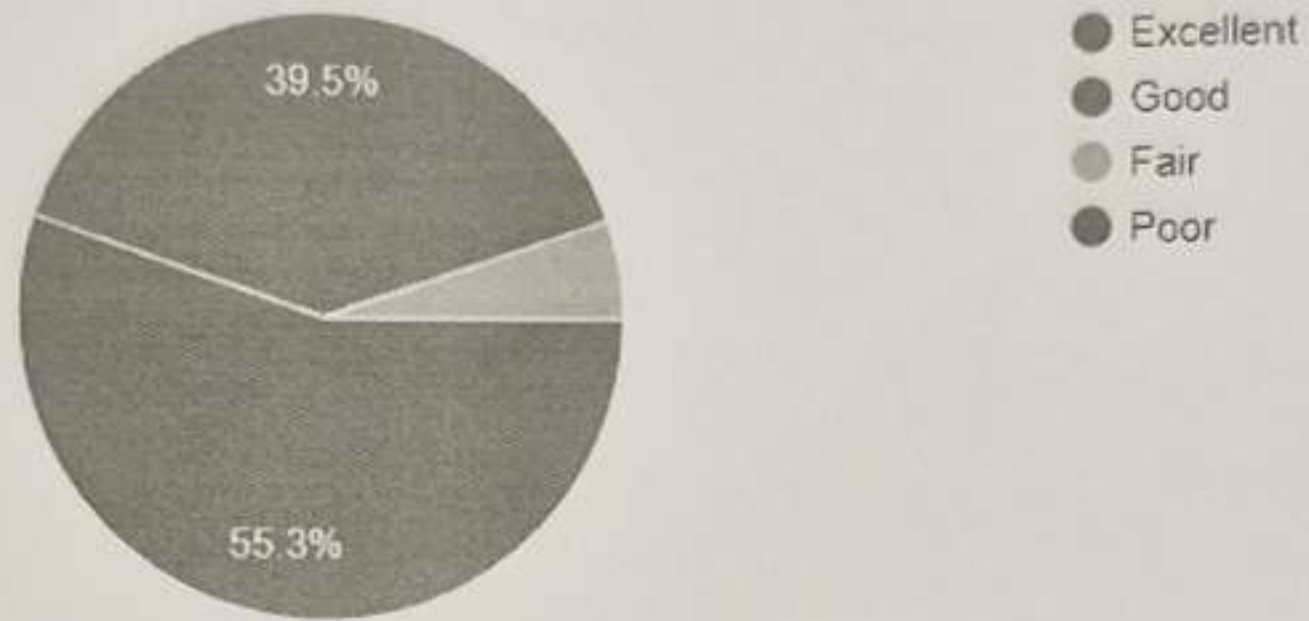
OFFICE: DIGDOH HILLS, HINGNA ROAD, NAGPUR-440019, ☎ 07104-236290/91
FAX No. 07104-232905, Fax. No. 07104-232905, Email: vspmscop@gmail.com

No.VSPM'sCOP/Prin/

Date: 21/12/2023

5.How do you find the working environment at VSPM's Physiotherapy OPD?

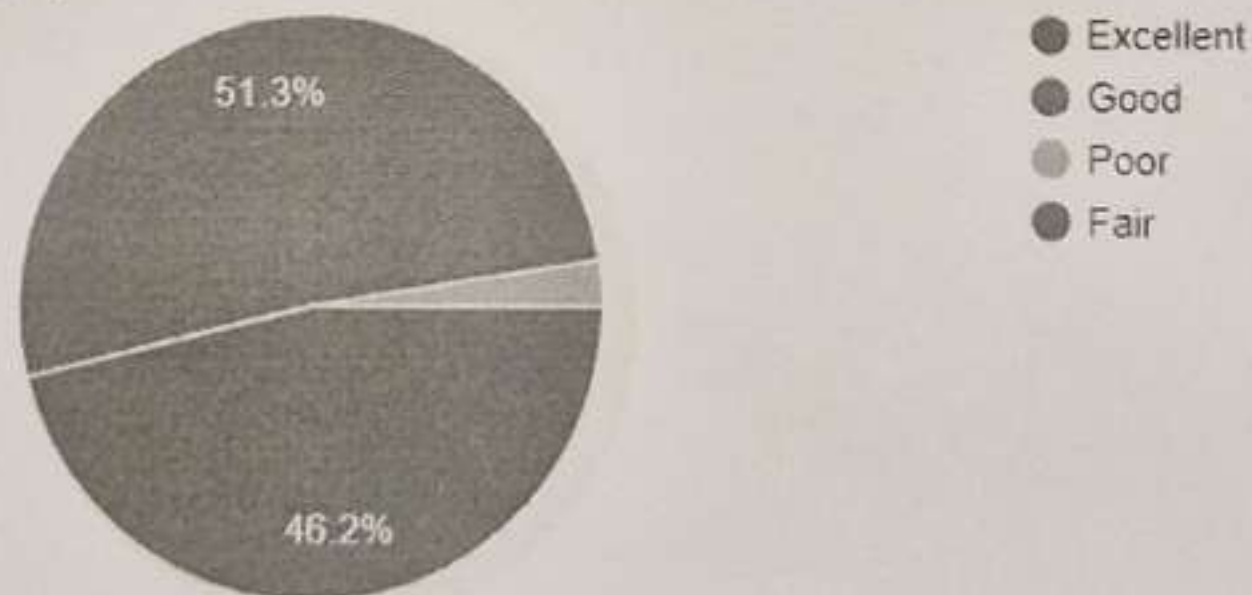
38 responses



Analysis: Out of total 38 responses 21(55.3%)graded excellent, 15 (39.5%) graded good and 2 (5.2%) rated fair for the working environment of the V.S.P.M's Physiotherapy OPD

6.How do you find out the availability of treatment facilities at the Physiotherapy OPD of VSPM?

39 responses



Analysis: Out of total 39 responses,18 (46.2%)graded excellent, 20(51.1%) graded good and 1(2.5%)graded fair for the availability of treatment facilities in the V.S.P.M's Physiotherapy OPD.



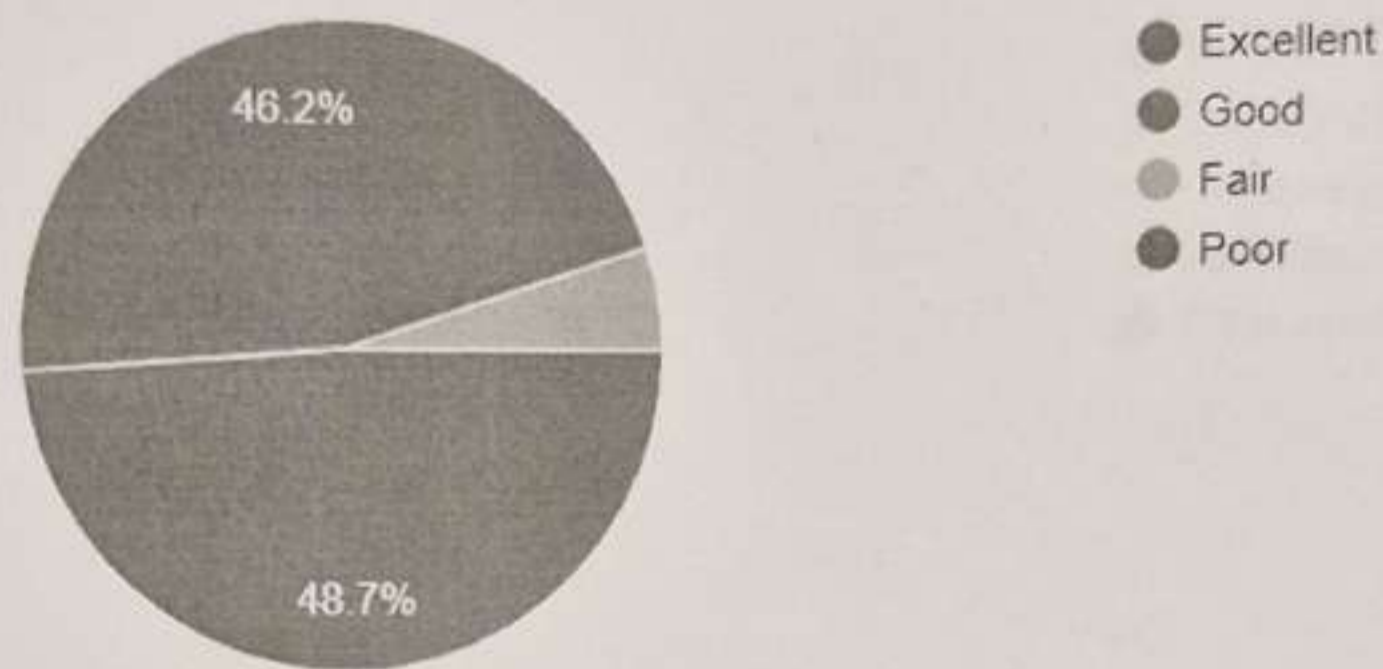


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Date: 21/12/2023

7.How was your overall experience at VSPM's Physiotherapy OPD?

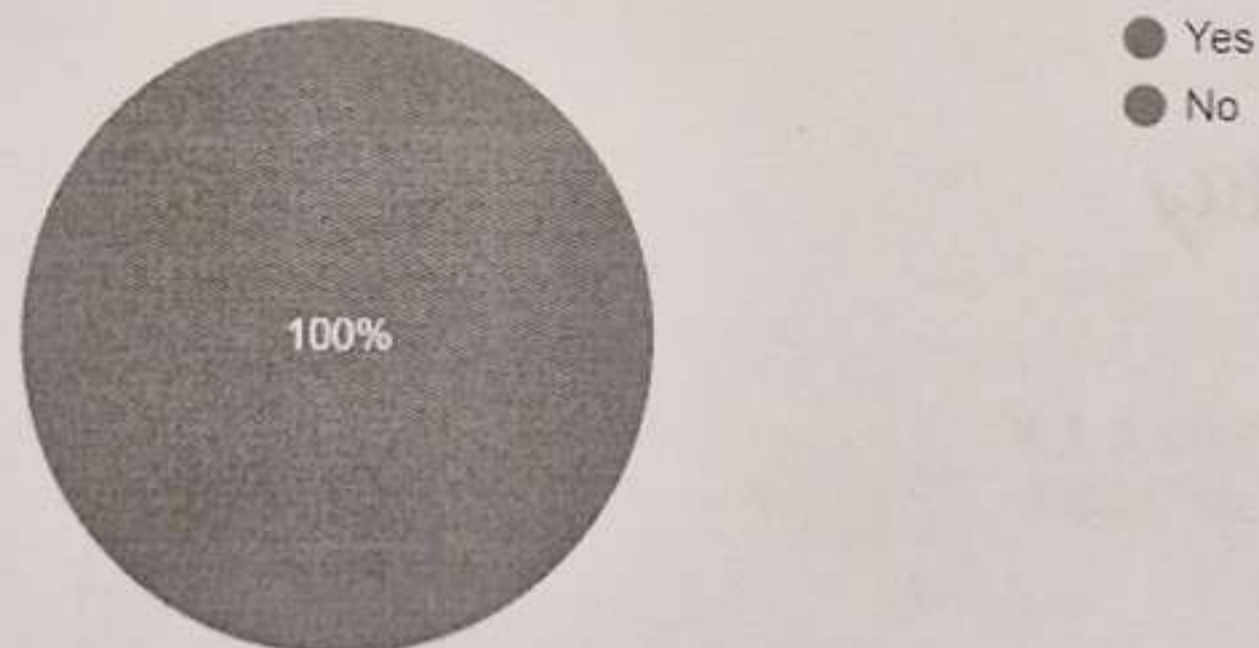
39 responses



Analysis: Out of total 39 responses 19 (48.7%) graded excellent, 18 (46.2%) graded good and 2 (5.1%) graded fair for their overall experience with the V.S.P.M's Physiotherapy OPD.

8.Would you recommend VSPM's Physiotherapy OPD to your friends or family members?

39 responses



Analysis: Out of total 39 responses 100% patient responded yes for recommending V.S.P.M's Physiotherapy OPD to their friends or family member



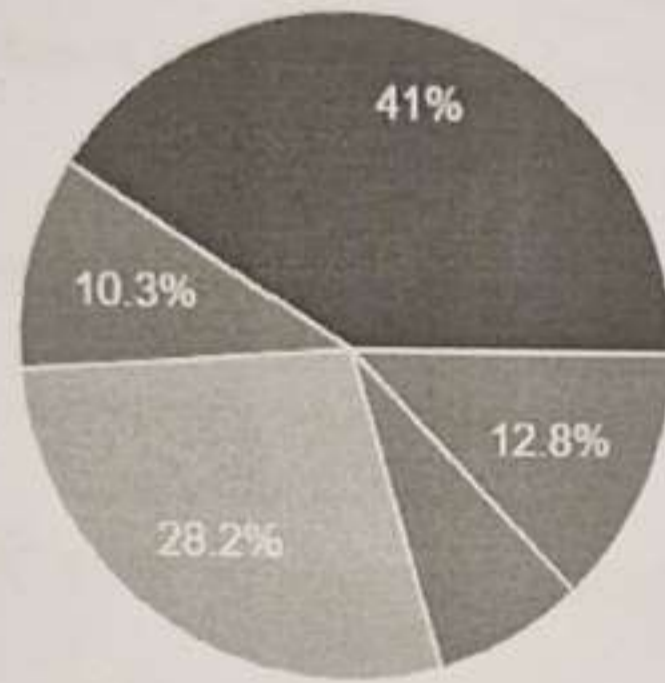


No. VSPM'sCOP/Prin/

Date: 21/12/2023

9. Where did you get the reference to visit the Physiotherapy OPD of VSPM?

39 responses



- Medicine OPD/IPD
- Surgery OPD/IPD
- Orthopedic OPD/IPD
- Paediatric OPD/IPD
- Other private hospital

Analysis: Out of total 39 responses, 16 (41%) get reference from other private hospital, 11 (28.2%) get reference from Orthopedic OPD, 5 (12.8%) get reference from Medicine OPD, 4 (10.3%) get reference from Paediatric OPD and 3 (7.7%) get reference from Surgery OPD/IPD to visit V.S.P.M.'s Physiotherapy OPD.

M. S. Patil

PRINCIPAL

Principal

V. S. P. M'S College of Physiotherapy
Digdoh Hills, Hingna Road, Nagpur



M. S. Patil



No.VSPM'sCOP/Prin/

Date: 22/12/2023

Action taken report

Patient feedback form

No issues raise in the feedback of patient's and same was disclosed with principal (head of institute).

Points suggested in feedback form:

1. Bus/ transport facilities for patients from CRPF gate to hospital for patient should be provided.
2. More advance treatment/ equipments/ facilities should be present in the institute

Action taken:

1. Report was sent to management for note.



[Handwritten Signature]

PRINCIPAL

Principal
V. S. P. M'S College of Physiotherapy
Digdoh Hills, Hingna Road, Nagpur



V.S.P.M's COLLEGE OF PHYSIOTHERAPY

OFFICE: DIGDOH HILLS, HINGNA ROAD, NAGPUR-440019, ☎ 07104-236290/91

FAX No. 07104-232905, Fax. No. 07104-232905, Email: vspmscop@gmail.com

No.VSPM'sCOP/Prin/

Date: 22/12/2023

Closure report

Patient feedback form

All points from Patient feedback were discussed with principal (head of institute) and management body for further note.

PRINCIPAL



Principal
V. S. P. M'S College of Physiotherapy
Digdoh Hills, Hingna Road, Nagpur