

# V.S.P.M.'S COLLEGE OF PHYSIOTHERAPY

OFFICE : DIGDOH HILLS, HINGNA ROAD, NAGPUR - 440 019. ☎ : 07104 - 244290, 244291, 665000

E-mail : vspmscop@gmail.com Fax No.: (07104) 232905

Ref. : \_\_\_\_\_

Date : \_\_\_\_\_

## Grievance Redressal Committee

### SOP OF COMMITTEE

**Purpose:** To ensure effective remedies and solution for the grievances which are forwarded by college grievance and internal complaint committee that could not be resolved at respective committee levels.

### Objectives:

- To provide an easy and accessible platform to the resolution of grievances not resolved at primary levels.
- Redressal & resolution of their grievances/ complaints that could not be resolved at primary level.
- To maintain the good environment and ensure over all discipline among students in the college campus.

### Roles & Responsibilities:

- College grievance & internal complaint committee will forward all the complaints that could not be resolved at the primary level.
- All Written or verbal complaint that could not be resolved at primary level will be entertained by the committee
- All the unresolved complaints if found genuine and in the interest of academic and overall growth of students including the complaints like theft, disputes among the students in the college reported by them or any malpractices and unfair means observed during the conduction of college examinations and reported by staffs which could not be resolved at primary level will be addressed.
- The complaint will be discussed in the committee meeting headed by the Principal VSPM's college of Physiotherapy. Accordingly the action will be taken at the earliest in coordination with concerned departments.
- The decision of the committee or the remedy suggested by the will be conveyed to the College grievance & Internal complaint committee and the aggrieved party

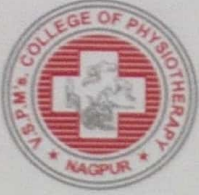


*[Handwritten Signature]*

**PRINCIPAL**

Principal

V.S.P.M.'s College of Physiotherapy  
Digdoh Hills, Hingna Road, Nagpur-19



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## GRIEVANCE REDRESSAL COMMITTEE

### College Grievance & Internal Complaint Committee

#### SOP OF COMMITTEE

**Purpose:** To ensure effective solution to the grievances and any other complaints lodged by the students at the earliest with fair approach.

#### Objectives:

- To provide an easy and accessible platform to the students for prompt redressal / resolution of their grievances/ complaints.
- To maintain the good environment and ensure over all discipline among students in the college campus.

#### Roles & Responsibilities:

- Written or verbal complaint will be entertained by the committee if it is found genuine and in the interest of academic and overall growth of students.
- The complaints like theft, disputes among the students in the college reported by them or any malpractices and unfair means observed during the conduction of college examinations and reported by staffs.
- The complaint will be discussed in the committee meeting then it will be informed to the Principal VSPM's college of Physiotherapy. Accordingly the action will be taken at the earliest in coordination with concerned departments.
- The decision of the committee about the redressal of grievances or resolution of complaint will be conveyed to the aggrieved student.



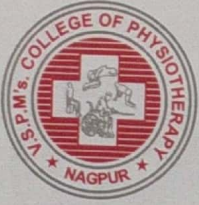
*Moupanch*

**PRINCIPAL**

Principal

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Ref. : \_\_\_\_\_

Date : \_\_\_\_\_

## GRIEVANCE REDRESSAL COMMITTEE

Year 2019-2020 & 2020-2021

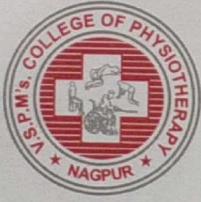
<b>Grievance Redressal Committee</b>	<b>Chairman:</b> Dr. Maneesha S. Deshpande  <b>Members:</b> Dr. Pushpa Dhote Dr. Shipla Chaurasia
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*Molypande*

**PRINCIPAL**

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Ref. : \_\_\_\_\_

Date : \_\_\_\_\_

## GRIEVANCE REDRESSAL COMMITTEE

Year 2018-2019

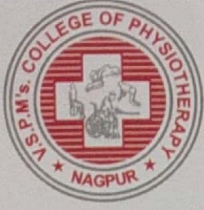
<b>Grievance Redressal Committee</b>	<b>Chairman:</b> Dr. Maneesha S. Deshpande  <b>Members:</b> Dr. Pushpa Dhote Dr. Shipla Chaurasia
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*Maneesha S. Deshpande*

**PRINCIPAL**

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V.S.P.M.'s College of Physiotherapy,  
Digdoh Hills, Hingna Road, Nagpur-19



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Ref. : \_\_\_\_\_

Date : \_\_\_\_\_

## GRIEVANCE REDRESSAL COMMITTEE

Year 2017-2018

<b>Grievance Redressal Committee</b>	<b>Chairman:</b> Dr. Maneesha S. Deshpande  <b>Members:</b> Dr. Pushpa Dhote Dr. Shipla Chaurasia
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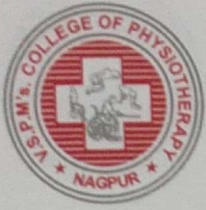


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**PRINCIPAL**

Principal

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Ref. : \_\_\_\_\_

Date : \_\_\_\_\_

## GRIEVANCE REDRESSAL COMMITTEE

Year 2016-2017

**Grievance Redressal  
Committee**

**Chairman:**  
Dr. Maneesha S. Deshpande

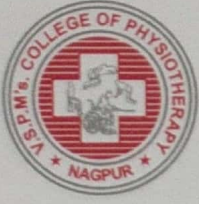
**Members:**  
Dr. Pushpa Dhote  
Dr. Shipla Chaurasia



*Maneesh Deshpande*

**PRINCIPAL**

Principal  
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Ref. : \_\_\_\_\_

Date : 23/06/2022

## MINUTES OF MEETING

### **Grievance Redressal Committee**

A meeting of **grievance redressal committee** was held on 23.06.2022 and it was found that with interaction with committee members all grievance related issues resolved at primary level that is at level of College Grievance & Internal Complaint Committee.

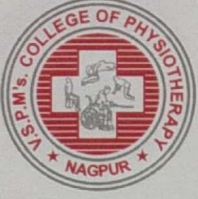
Following committee members were present:

Dr. Maneesha S. Deshpande  
Dr. Pushpa Dhote  
Dr. Shipla Chaurasia



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Ref. : \_\_\_\_\_

Date : 21.12.2021

## MINUTES OF MEETING

### Grievance Redressal Committee

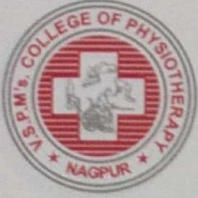
A meeting of grievance redressal committee was held on 21.12.2021 and after interaction with committee members all grievance related issues resolved at primary level only that is at level of College Grievance & Internal Complaint Committee.

Following committee members were present

Dr. Maneesha S. Deshpande  
Dr. Pushpa Dhote  
Dr. Shipla Chaurasia



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Ref. : \_\_\_\_\_

Date : 15.12.2020

## MINUTES OF MEETING

### Grievance Redressal Committee

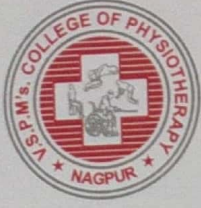
A meeting of grievance redressal committee was held on 15.12.2020 and after through interaction with all committee members the grievance related issues resolved at primary level that is at level of College Grievance & Internal Complaint Committee.

Following committee members were present

Dr. Maneesha S. Deshpande  
Dr. Pushpa Dhote  
Dr. Shipla Chaurasia



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Ref. : \_\_\_\_\_

Date : 2/11/2018

## MINUTES OF MEETING

### Grievance Redressal Committee

A meeting of **Grievance Redressal Committee** was held on 02.11.2018 and after interaction with committee members all grievance related issues resolved at primary level that is at level of College Grievance & Internal Complaint Committee.

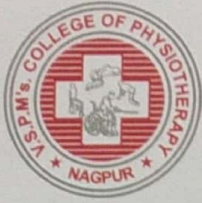
Following committee members were present

Dr. Maneesha S. Deshpande  
Dr. Pushpa Dhote  
Dr. Shipla Chaurasia



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Ref. : \_\_\_\_\_

Date : 30.10.2017

## MINUTES OF MEETING

### Grievance Redressal Committee

A meeting of **Grievance Redressal Committee** was held on 30.10.2017 with committee members and after interaction, that is at level of College Grievance & Internal Complaint Committee, all grievance related issues resolved at primary level.

Following committee members were present

Dr. Maneesha S. Deshpande  
Dr. Pushpa Dhote  
Dr. Shipla Chaurasia



*[Handwritten Signature]*

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